

# Ambulance

Hello ambulance service, is the patient breathing?

Yes they are breathing

Ok can you tell me where you are?

We are on the school field at ABC School

Do you know the address of the school?

ABC School, Education Lane, Helpmeville

Do you know the Postal Code of the school?

It is SK00 1AB

Do you know the phone number you are calling from?

the phone number is 01234 567 890

That is great, can you tell me what has happened?

We were playing football. My friend has been tackled badly and fell. Their leg looks like it is at a funny angle and they are in a lot of pain.

Are they Conscious?

Yes, they are

Are they bleeding?

No we cannot see any blood

Do they have any pain elsewhere like in their chest?

No no just their leg

What is your name?

(Say Your Name)

Ok an ambulance is on its way, but can you help me a bit more?

Yes, I can

How old is the patient?



they are 10 years old

Does the patient suffer from any other medical conditions like asthma?

No

Do they have any allergies?

No

Is anybody else hurt?

No just my friend

You have done really well thank you, can you let me know if the patient's condition gets worse?

Ok I will

That is great. Can you reassure your friend until the ambulance arrives, keeping them as still as possible?

Ok

Is there someone there who can guide the ambulance to your friend or let them in?

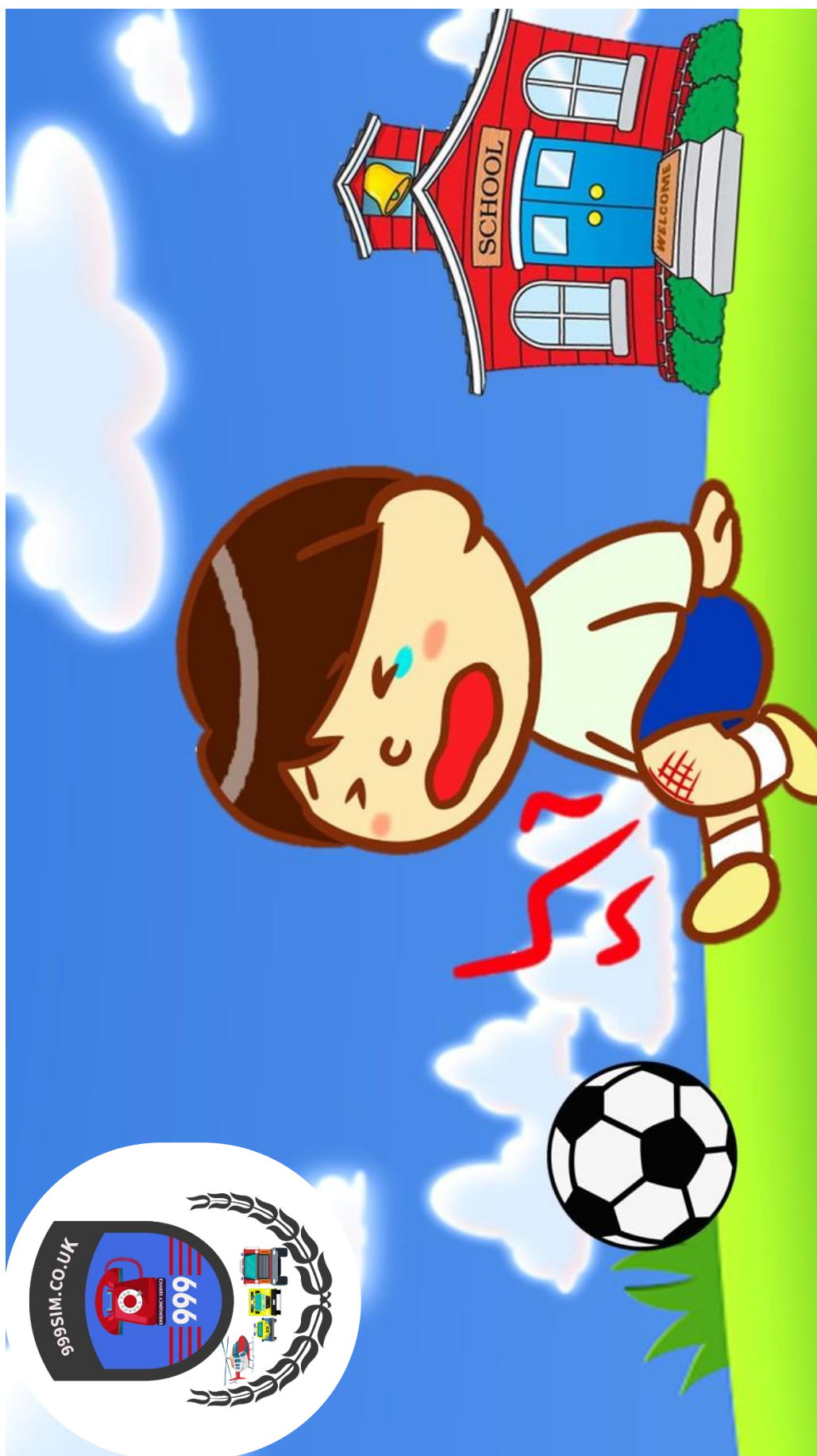
One of the team is by the gate and holding it open for them

That is brilliant, you have done really well. I can hear the crew have arrived now so I will now hang up ok.

Ok thank you

Goodbye

Bye



Scenario:

You and your friends are playing football on the school field when one of your friends accidentally gets tackled badly and has hurt their leg badly and needs an ambulance